

ISO 9001  
REGISTERED



technology  
for those who care



reliability  
easy to use

FULLY APPROVED FOR USE IN CARE HOMES & HOSPITALS • NATIONWIDE SALES & SERVICE CENTRES THROUGHOUT THE UK

For over 40 years Courtney-Thorne have designed, manufactured and installed Nurse Call Systems. Our Wireless System utilises the very latest technology and has been designed for ease of use so you can focus on providing the highest level of care. Our customers range from many of the largest Care Providers throughout the country to the small family-run Care Home.

### THE COMPANY

- Our commitment to you is to provide a quality reliable product with the very highest level of after sales support
- Over 40 years experience in Call Systems
- We customise the system to suit your needs
- 24 hour, 365 day technical support line for all customers
- ISO Registered company
- Service contracts



# control

## the latest technology



NO WIRING ALLOWS UNITS TO BE EASILY RELOCATED • EXTENDING THE SYSTEM IS SIMPLE AND COST EFFECTIVE

By using the latest technology, we produce a comprehensive range of products to meet all the requirements and legislation governing today's Healthcare Industry. Choosing a Courtney-Thorne Wireless Nurse Call System will guarantee you receive a quality product combined with the highest level of support and service, both now and in the future.

### UNITS

- ➔ **Room Units:** These are flexible to your needs, the simple design allows three levels of call. Dependent on your requirements they can be fitted with either a Pear Push Lead or Pull Cord. They have a wipe clean label to help prevent the spread of infection. The unit is very dependable with a battery life of approximately 2 years.
- ➔ **Door Contacts:** These can be fitted to any door, cupboard or window showing when any of these are opened. Key operated for use when required.
- ➔ **Doorbell Unit:** An alternative to a conventional door bell, alerts staff of visitor.
- ➔ **Neck Pendant:** A lightweight pendant transmitter worn around the neck with easy release safety lanyard.
- ➔ **Accessories:** We have developed a range of accessories including pressure pads, bed and chair sensor systems. Our website has further details and our experienced sales staff will be happy to discuss these with you.



# invaluable management tool



MANUFACTURED TO MEET YOUR EVERY NEED • ABILITY TO RECORD ALL CALLS MADE AND ATTENDED

Today's care industry places a key emphasis on record keeping; Courtney-Thorne allows care home owners and managers to determine exact uses and demands on their carers by utilising a simple, user friendly software program.

## CONTROL EQUIPMENT

- ➔ **Control Panel:** Courtney-Thorne display panels feature a large clear display and are fitted on swivel brackets allowing easy viewing along corridors. The panel is fully automatic with no buttons for staff to press and are fitted with volume control and battery standby in case of mains failure. Panels only require a 13 amp socket next to their position.
- ➔ **LCD Flat Screen Display:** Allows greater information on calls. Residents names, room location and much more are viewed with our user-friendly software. Messages for staff can be re-sent from a central location or even scheduled to be sent automatically by the system.
- ➔ **Paging Systems:** Messages for staff can also be displayed. Specialist programmes are available to tailor the display to suit individual needs.
- ➔ **Computer Interface:** Legislation requires that all Call System information be recorded. Courtney-Thorne were the first to introduce this invaluable management tool.

Connected to the Home's computer via a wireless link, this software package gives a variety of information, including all call and response times, and Room Unit battery state. The Staff Visited function records visits by staff to any resident or patient who needs checking on a regular basis.





# support on the ground

COMMITTED TO OUR CUSTOMERS • WE CARE BECAUSE YOU DO

Over 40 years in the Nurse Call Industry have taught us the importance of quality customer care. We are therefore totally committed to providing you with the highest level of service at all times. Our Customer Care Staff will help with any enquiries and will keep you informed of special offers, new products and maintenance contracts. Our Service Team will provide you with engineering and technical advice at all times.

## THE CARE HOME or GROUP OWNER

- ➔ Complete package incorporating design, manufacture, installation and support
- ➔ Call monitoring software
- ➔ Built-in safety features
- ➔ Low maintenance
- ➔ Financial packages
- ➔ Corporate scheme for Care Home Groups or Charities etc

## THE STAFF

- ➔ Easy to use, reliable proven technology
- ➔ Easy view panels and pagers
- ➔ Helpline available at all times
- ➔ Assistance and Emergency call levels to summon extra help

## THE RESIDENT

- ➔ Easy to operate
- ➔ Large call button
- ➔ Reassuring light and sound
- ➔ Moveable within the room
- ➔ Range of products to suit the severely disabled